Jamie Heejin Sim

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Skills

Languages: JavaScript, TypeScript, HTML/CSS **Frontend:** Next.js, Redux.js, TailwindCSS **Backend:** Express.js, PostgreSQL, MongoDB

DevOps: AWS EC2, S3, Cloudfront, Docker, Jenkins, Github Actions

Experience

Korean Interpreter, Kelly Services – Canada (Remote)

June 2024 - Present

- Facilitated real-time interpretation for over **1,000+** Korean patients and customers during medical consultations.
- Navigated urgent medical situations, delivering accurate interpretations under pressure for 30+ cases every day.
- Cultivated effective communication with patients and healthcare providers while interpreting for 200+ healthcare facilities.

Freelance Frontend Developer - Seoul

Aug 2023 – May 2024

- Achieved a 30% reduction in page load times and enhanced overall user engagement by adopting Server-Side Rendering (SSR) and advanced Next.js features.
- Integrated Builder.io, a headless CMS, and Medusa.js, an e-commerce framework, to streamline **5+** packaging options and implement a custom quotation feature, increasing conversion rates by **15%**.
- Integrated Airbridge BI solution, managing 20+ event points for user data tracking, which enhanced marketing analytics capabilities by 40%.

Frontend Developer, Blockchain Labs - Seoul

Feb 2022 - Feb 2023

- Planned and implemented admin web and app prototypes, communicating with 5+ backend developers.
- Developed the company homepage and landing pages, improving search engine visibility by **35%** through SEO optimization and UTM parameter implementation.
- Achieved a 20% improvement in web performance by reducing asset size and promoting component reusability, enhancing user load times and experience.

Web Developer, SDPlex - Seoul

Apr 2019 - Apr 2020

- Designed and developed OnCue Admin, a dynamic web dashboard that monitored **10+** resource usage and settings configurations, providing comprehensive insights.
- Managed real-time data streams, optimizing structures for interactive charts by customizing the panel library.
- Integrated long polling for real-time panel updates, offering a **30**% increase in data refresh rates and improving user experience with up-to-date server resource insights.

Education

Korea National Open University – BS in Computer Science **Kyung Hee University** – BS in Journalism and Communication Feb 2022

Feb 2018